



Our mission is to go above and beyond our customer's expectations, by providing quality living environments that enhance our resident's lives physically, socially, and spiritually.

The Lang Nelson Experience Q3 2024

The Lang Nelson Experience...Live it!

The Experience is an informative insert that celebrates all of the value added services and advantages available to you. We appreciate our residents!

Breaktime Beverage, another Lang Nelson affiliate

We often share that our relationship driven programs are what make Lang Nelson and our communities unique and different. We gather volunteers, we interview our residents to help us create activities, events and outings, and we celebrate and appreciate the unique differences our communities bring to the experience.

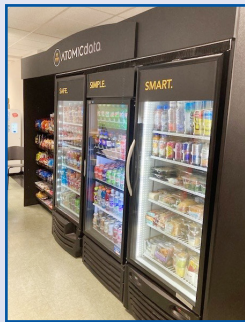
Within our family of businesses, we have the pleasure of showcasing **Breaktime Beverage**. Breaktime was founded by the owners of



Lang Nelson and proudly retains their customers and gathers new customers through the same core values, relationships. Bix, Apple Bagel, Berry Coffee, Coke, Pepsi, Dr. Pepper and Kuerig are just a few businesses in partnership with Breaktime. Each of these

partners work in unison to support the businesses, community and the company. Relationships matter, and if you don't have strong and respectful partnerships, you don't have a business.

Breaktime is a full-service vending company that offers snack/pop machines, mini convenience stores (micro-markets) within larger corporations, local businesses and several city offices and colleges here locally. The philosophy of the "relationship" is alive and well at Breaktime. Thank you Breaktime, for sharing a similar vision, embracing a customer centered approach, and using relationships to grow each other's businesses.



Do's and Don'ts of Community Safety

"Personal Security Starts with Me and You". Each of us plays a very important role in making our communities a safe place for everyone.

Contact your community manager if you want to volunteer for a Watch Committee.

- **Do** be aware of people standing near garage or entry doors as you enter or leave.
- **Don't** let strangers or non-residents inside the building.

- **Do** use all areas of the apartment community with the appropriate intent and in a responsible manner.



- **Don't** leave any entrance doors to the community open or wedged open for any reason.
- **Do** notify the community manager if your key or fob is lost or stolen.
- **Don't** give your building fob/key or apartment door keys to anyone or make copies of your keys.
- **Do** call the office about any non-working lights or other safety concerns around the property.
- **Don't** leave blinds and shades open after dark. You don't want your belongings to be seen.
- **Do** consider investing in a low-cost renter's insurance policy. It can save you from having to replace personal belongings in the event of fire, theft, damage, or vandalism.
- **Don't** leave items of value in your vehicle and always lock your car doors, even if you are in the parking garage.
- **Do** be aware of your surroundings when using common areas such as the laundry room, stairwell, or parking lot.
- **Don't** leave windows or doors unlocked, even if you are only going next door, to take out trash, or to do laundry.
- **Do** be respectful of your neighbors' rights to peaceful enjoyment of their home and community.
- **Don't** hesitate to report any suspicious person or behavior to the office and if after office hours, call 911.

Thank you for your cooperation in helping keep your community a beautiful, safe, and quiet place to call home!





The Lang Nelson Experience... Live it!



Zego Payment Portal Activated!

Lang Nelson has proudly partnered with Zego/ Pay lease for ease in paying your rent!

When it comes to your personal and confidential banking information, the less people that have it the better! Our new partnership with Zego offers you the ability to control how you pay your rent. You can pay with ACH (directly from your checking or savings account), debit card, credit card, and for those that prefer to pay in Cash, heading to a convenient Cash Pay location. This new service also provides you with the ability to look up your account online, see your past payments, schedule future payments and print proof of payment! We understand that change is not easy, so we always work to partner with reputable companies that have your and our best interests at heart. If you haven't signed up for your own Zego account, please visit your community office to get your account # and instructions.

www.payments.gozego.com/login/resident

Just another Lang Nelson Advantage!

Night to Unite: A community building event on Tuesday, August 6th

Lang Nelson aims to provide a full experience, not just a home. This is done in many forms, including but not limited to, fostering meaningful relationships, providing transportation, holding birthday celebrations, offering scheduled outings to local businesses, hosting BBQs and dinners, holding charitable campaigns to support the greater community, and many other daily, weekly, and monthly activities and celebrations.



To some, the list of community events can sound overwhelming. Yet Nothing excites us more than seeing our residents and their friends and family truly engaged and celebrating life together. Naturally, when relationships form,

Lang Nelson Service Commitments:

- To exceed your expectations in every interaction
- To build relationships that positively impact our community and company
- To create memorable experiences



it strengthens the sense of community, while also making it a fun and safe place to call home.

During Night to Unite on August 6th, each Lang Nelson community has a full agenda of events planned, some beginning at noon. Contact your community manager to learn how you and your VIPs can take part, volunteer, or simply sit back and be spoiled. Whatever you do, plan to join us, and make National Night Out 2024 the best one yet.

Scrumptious Fruit Triangles, a great way to beat the heat!

Summertime is made for fresh fruit. Give this delicious power-packed fruit salsa and cinnamon sugar chips a try!

Salsa:

- ▲ 3 cups cut fresh fruit (kiwi, strawberry, blueberry, mango, pineapple, oranges, any combo of fruit you like)
- ▲ ½ cup fruit juice of choice



- ▲ 1 tsp cornstarch
- ▲ Juice from 1 lime
- ▲ 2 Tble mint leaves chopped

Chips:

- ▲ Tortillas
- ▲ Cinnamon and sugar mixed
- ▲ Oil for heating

Mix cut fruit in large bowl. In a pan, heat fruit juice to a slow boil, add cornstarch and cook until thickened. Cool and fold into fruit mixture. Squeeze lime juice to taste and sprinkle with fresh mint leaves.

In additional pan, pour just enough oil to coat the bottom and heat to 350 degrees. Place tortilla in oil for a few seconds on each side until crispy and browned. Remove from oil and place on paper towel. Sprinkle with cinnamon and sugar while warm and cut into triangles. Dip chips in fruit salsa and enjoy!

Recipe is in loving memory of Cheryl Stauffenecker